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Updated in its 7th edition, Working Through Conflict provides an introduction to conflict and conflict management that is firmly grounded in current theory, research, and practice, covering the whole range of conflict settings (interpersonal, group, and organizational). Encompassing a broad spectrum of theoretical perspectives, the text includes an abundance of real life case studies that illustrate key concepts and help students learn how to apply theory.

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Randall K. Stutman, CRA, Inc. Covering the whole range of conflict settings—interpersonal, group, and organizational— Working Through Conflict provides an introduction to conflict and its management that is firmly grounded in current theory, research, and practice. Encompassing a broad spectrum of theoretical perspectives, the text includes an abundance of real life case studies that illustrate concepts and help you learn how to apply theory.

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Overall, it serves as an excellent introduction to the conflict

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literature. - John P Caughlin, University of Illinois, USA. The eighth edition of Working Through Conflict is clearly the most comprehensive, broad-based text on communication and conflict. With its process focus, new material on media and conflict, updated research, and excellent case studies, it is the textbook that gives readers a foundation for navigating conflict productively and successfully.

~~Working Through Conflict: Strategies for Relationships ...~~

Identify your needs and intentions in the situation. When intense emotions are present, it's easy to lose perspective. Consider writing in a journal, speaking to a friend or seeing a counselor to help identify your needs, thoughts and feelings. Address the conflict from the standpoint of a common ground.

~~How to Work Through Conflict: 9 Steps (with Pictures ...~~

Covering the whole range of conflict settings--interpersonal, group, and organizational-- Working Through Conflict provides an introduction to conflict management that is firmly grounded in current theory and research.

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New York: Routledge, <https://doi.org/10.4324/9781315296296>. COPY. Now

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in its eighth edition, Working Through Conflict provides an introduction to conflict and conflict management that is firmly grounded in current theory, research, and practice, covering a range of conflict settings (interpersonal, group, and organizational). The text includes an abundance of real life case studies that encompass a spectrum of theoretical perspectives.

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title = "Working Through Conflict: Strategies for Relationships, Groups, and Organizations", abstract = "Now in its eighth edition, Working Through Conflict provides an introduction to conflict and conflict management that is firmly grounded in current theory, research, and practice, covering a range of conflict settings (interpersonal, group, and organizational).

~~Working Through Conflict: Strategies for Relationships ...~~

1. Embrace conflict. When conflict arises, don't avoid it or pretend nothing has happened. As time goes on, tension will build -- and the conflict only will get worse.

~~6 Strategies to Resolve Conflict at Work~~

Conflict resolution strategy #1: Recognize that all of us have biased

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fairness perceptions. Both parties to a conflict typically think they're right (and the other side is wrong) because they quite literally can't get out of our own heads.

~~5 Conflict Resolution Strategies — PON — Program on ...~~

Try a "soft start-up" by talking about how you feel and asking for your mate's input, instead of criticizing, blaming, or turning anger up to top volume. In contrast, husbands contributed to better...

~~14 Ways to Resolve Conflicts and Solve Relationship Problems~~

The eighth edition of Working Through Conflict is clearly the most comprehensive, broad-based text on communication and conflict. With its process focus, new material on media and conflict, updated research, and excellent case studies, it is the textbook that gives readers a foundation for navigating conflict productively and successfully.

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The text includes an abundance of real life case studies that encompass a spectrum of theoretical perspectives.

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By dealing with conflicts constructively, you can gain a better understanding of your partner and arrive at a solution that works for both of you. On the other hand, it is also possible for...

~~10 Tips for Solving Relationship Conflicts | Psychology Today~~

Details about Working Through Conflict: Now in its eighth edition, Working Through Conflict provides an introduction to conflict and conflict management that is firmly grounded in current theory, research, and practice, covering a range of conflict settings (interpersonal, group, and organizational).

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Working Through Conflict: Strategies for Relationships, Groups, and Organizations. Covering the whole range of conflict settings, this book provides an introduction to conflict and its management that is firmly grounded in theory, research, and practice.

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@inproceedings{Folger2012WorkingTC, title={Working Through Conflict: Strategies for Relationships, Groups, and Organizations}, author={Joseph P. Folger and M. S. Poole and Randall K. Stutman}, year={2012} }

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Breathe, breathe, breathe, and then work out how to resolve the conflict. #2. Address the issue privately. Whether the conflict is took place over email, in a meeting, on a call, or in person, make sure that the act of managing the conflict moves into a private arena.

Updated in its 7th edition, Working Through Conflict provides an introduction to conflict and conflict management that is firmly

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grounded in current theory, research, and practice, covering the whole range of conflict settings (interpersonal, group, and organizational). Encompassing a broad spectrum of theoretical perspectives, the text includes an abundance of real life case studies that illustrate key concepts and help students learn how to apply theory. The book's emphasis on application of concepts makes it highly accessible to students, while expanding their understanding of both conflict theory and practical skills. An introduction to social science research and theory on conflict

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Learn how to engage in and resolve conflict productively to improve work relationships and create a more equitable community for children. Conflicts are inevitable, often hard to navigate, and can quickly multiply and become unmanageable. And resolving conflict requires self-reflection, understanding, and vulnerability. But knowing how to tackle difficult conversations will strengthen relationships, create a more equitable community, and improve the impact educators have on the young children they work with. The first of its kind, *Finding Your Way Through Conflict* specifically focuses on conflict in early childhood education settings and gives concrete steps and strategies to help manage and resolve it productively. Authors Chris Amirault, Ph.D., and Christine M. Snyder, M.A., have decades of experience in early childhood education programs and conflict resolution. Built on their expertise and their own experiences, the book's conflict scenarios are engaging and authentic, empowering educators to get in and out of conflict in a variety of personal, organization, and cultural contexts. Some of these scenarios include: *The Discombobulated Team*: The children's artwork you posted in the classroom yesterday is gone. Who took it down—and why? *The Intent/Impact Disagreement*: You were only trying to help! So why is that parent offended? *The Unexpected Disaster*: Your team planned every aspect of that difficult parent

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meeting for days. So why was it such a catastrophe? A free PLC/Book Study Guide is available at freespirit.com/plc.

Make workplace conflict resolution a game that EVERYBODY wins! Recent studies show that typical managers devote more than a quarter of their time to resolving coworker disputes. The Big Book of Conflict-Resolution Games offers a wealth of activities and exercises for groups of any size that let you manage your business (instead of managing personalities). Part of the acclaimed, bestselling Big Books series, this guide offers step-by-step directions and customizable tools that empower you to heal rifts arising from ineffective communication, cultural/personality clashes, and other specific problem areas—before they affect your organization's bottom line. Let The Big Book of Conflict-Resolution Games help you to: Build trust Foster morale Improve processes Overcome diversity issues And more Dozens of physical and verbal activities help create a safe environment for teams to explore several common forms of conflict—and their resolution. Inexpensive, easy-to-implement, and proved effective at Fortune 500 corporations and mom-and-pop businesses alike, the exercises in The Big Book of Conflict-Resolution Games delivers everything you need to make your workplace more efficient, effective, and engaged.

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Managing Conflict at Work provides practical guidance on how to prevent, contain and resolve conflict in the workplace. It demonstrates how effective conflict management can have a powerful impact on the way organisations channel their energies; encouraging positive mindsets and building stronger and happier workforces. Putting the cost of rising conflict in context with recessionary times, it looks beyond individual cases to issues such as workforce motivation and corporate responsibility. The authors provide a wide range of practical techniques, tools and templates to support individuals who need to facilitate the resolution of employee disputes. Aimed not just at mediators and conflict practitioners, but at staff managers and anyone who needs to deal with people disputes; the book emphasises simple and practical ways for dealing with conflict situations - both when potential disputes are first emerging, and once a conflict has escalated into a formal complaint. Also including international case studies, extensive appendix of templates, tools and forms, including stakeholder analysis, mediation in-take forms and reflective questioning prompts, Managing Conflict at Work provides practical support to ensure that your company prevents disputes and stays within the law. The book is accompanied by an extensive range of ready-to-use templates and case studies and is

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supported by a dedicated website, providing information and downloads referred to in the book, as well as videos and podcasts.

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Working with Conflict 2 reflects the accumulated wisdom of over 3000 peacebuilding practitioners from 70 countries over the 20 years since the first Working with Conflict book was published. Its focus is on understanding and transforming conflict, building practical strategies for constructive change, analysing power, addressing violence, healing wounds and building movements for change. It is relevant to all who are trying to bring about change in intractable situations, from grassroots to policy level, including those working in the fields of

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peacebuilding, humanitarian assistance, development, climate change, human rights, gender equality, trauma healing and democracy. Working with Conflict 2 is an accessible practical resource, for both individuals and organisations working and researching how to work in conflict-prone and unstable parts of the world. Easy to use, including helpful visual materials, it provides a range of practical tools - processes, ideas, techniques - for tackling conflict, as well as providing links to other key conflict-related and peacebuilding resources, including organisations, publications and websites.

The Essential Guide to Workplace Mediation and Conflict Resolution examines the nature, process, uses and skills for employing and using mediation. The authors examine what mediation is and how it can be successfully applied to resolve issues, by presenting a range of techniques and case studies. Applicable to not only one-on-one conflict, but also at team and board room level, this is the book for you whether you are in the front line and have to anticipate, pre-empt or defuse conflicts in support of productive working relationships, are already a mediator or are training to become one.

Annotation REVIEWS: One of the best books I have read on conflict resolution in my 30+ years in the field. Office of Mediation, The

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World Bank ... contains great ideas, simply explained. Dr Pam Spurr, Psychologist and Life Coach, LBC Radio Offers many tried and trusted approaches to ensure that conflicts are managed so that they are positive and creative rather than a process of disintegration. Sir John Harvey-Jones AUTHOR BIOG: Shay and Margaret McConnon are co-founders of People First, an international training and consultancy group that runs courses on 'Winning Relationships in the Workplace'. They work with leading companies in Europe and the USA. CONTENTS: About the authors Preface Introduction 1. How the view explains our differences 2. Differences in personality types 3. Fight the difference or celebrate it? 4. Are you building a bridge or a barrier? 5. Understand and manage your feelings 6. Develop your skills and increase your choices 7. Four steps to resolution 8. Preventing conflict Appendices Appendices Bibliography Index Conflict resolution workshop.

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